Video Relay Service is a extrodanary service. This needs to become a real-time communication service. For me the VRS service far exceeds any other telecommunication service offered for Deaf and Hard-of-hearing. Please do not reduce the rates given to VRS by FCC

until the quality and hours of service are offerd 24/7. Video e-mail is also a concern, please do not let the FCC refuse funding of this valuable service.